ScotiaConnect EDI Payments

Reference Guide

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SCOTIACONNECT TEMPLATES

Templates are used to save all the required payment information for repeat use.

CREATING TEMPLATES

Templates are used to save the banking information of your payees/payors to simplify repeat payments. To create a template, go to **Payments** and select **Manage Templates**.

Payment services		
Integrated payments		
Pending payments		
Payment search		
Add and manage recipients		
Create one time		
Create from templates		
Manage templates		
File summary		

Next click Create Template.

Create One Time	e Create from Templates Pending Manage Templates				cipients	Payments Search	Wire Memo File S	
Manage Temp	olates			Import 🗗	Print 🖶	Summary Repor	rt 🗎 Expo	rt 🕒
Details							Create Templat	

Select the Payment Type. This will change the fields that are displayed, and even which ones are mandatory (the address is required for wires, but not EFTs, as an example).

Create Template		Print 🖶
Payment Type*	Please select 🗸	Manage Payment Defaults

Next, fill in the mandatory fields. 'Template ID' lets you search for the template and should help you identify the recipient of the payment when you see it.

Template Information								
Template ID*		Expiry Date						
Pre-Approved Amount	0.00	Template Description						

The payment details relate to whether the payment is a debit or credit as well as tracking and quantifying the payment.

Payment Details			
Amount	0.00	Payment Currency*	CAD 💌
Debit/Credit*	Please select 🗸	Payment / Cross Reference Number	
CPA Code*		Search	

Originator Details relate to information about your company, long name, shortname, chargeback account in case of returned payments, etc. This is also where you will indiate the settlement account, Service Group and Agreement.

Originator Details	3		
Settlement Account*	Please select 🗸	Service Group*	Please select
Agreement ID*	Please select	Currency	
Institution		Transit	
Long Name*		Short Name*	
Chargeback Institution		Chargeback Transit*	
Chargeback Account*		Chargeback Currency*	CAD

Recipient information relates to the payee. This is the business or person that the funds will be credited to or debited from. All mandatory fields will be marked with an *.

Recipient Inform	ation				
Recipient Name*					
Recipient ID			Vendor Number		
Address					
Address 1			Address 2		
City			Country	Canada	
Postal / Zip Code			Province / State	Please select	~
Add to Recipient List	⊖ Yes ● No				
Recipient Bank I	nformation				
Institution*	002 - THE BANK OF NOV	/A SCOTIA			
Account*]	Transit*		

Once you have filled in all the required fields click **Continue** to review and save your template. Depending on your approval settings and whether you entered a pre-approved amount you may need to approve the template, only templates in 'Ready' status are able to be used.

MANAGING TEMPLATES

To modify or delete existing templates go to **Payments** and select **Manage templates**.

Payment services	
Integrated payments	
Pending payments	
Payment search	
Add and manage recipients	
Create one time	
Create from templates	
Manage templates	
File summary	

Details			Create Template
Payment Type	All Payment Types •	Account 0	All Accounts
Template ID		Vendor Number	
Recipient Name		Recipient ID	
Template Status	All Statuses •	Service Group	All Service Groups
Payment / Cross Reference Number			
Date Last Used	T		
Sorted By	Template ID •	• Asce	nding •
Export Informat	tion		
Export Format:	Excel	Include Headings:	◯ Yes ◉ No
Date Format:	MM/dd/yyyy Select		

From this page you can search for your templates by entering the details and clicking Search.

Once located you can click on the **Modify** link to edit the template

	Template ID	Туре	Account 0	Recipient	Payment / Cross Reference Number	Amount	Currency	Dr/Cr	Service Group	Date La Used	Status	Action
□ >	TestEFT	EFT	80002 12345 67	Multi (1/1)		\$0.00	CAD	Cr	PAYMENT GROUP 2	06/04/2019	Rer	Copy Modify

Other actions can be taken by selecting one or more templates with a checkbox and choosing an action from the group action dropdown.

	Template ID	Туре	Account 1	Recipient	Payment / Cross Reference Number	Amount	Currency	Dr/Cr	Service Group	Date Last Select Action Approve	Action
□ >	TestEFT	EFT	80002 12345 67	Multi (1/1)		\$0.00	CAD	Cr	PAYMENT GROUP 2	Delete Activate Deactivate	Copy Modify
										Select Action 🗸	Go

<u>Approve:</u> Used to approve templates that are not yet in Ready status.

<u>Delete:</u> Lets you delete a template. This is an irreversible change and would require you to recreate the template with a NEW Template ID if done in error.

<u>Deactivate:</u> Deactivates the template. The template will not be eligible for payment creation while inactive.

Activate: Reactivates deactivated templates.

SCOTIACONNECT RECIPIENTS

Recipients in ScotiaConnect are used to store a payee's banking information, such as their transit number, institution code and account number. By adding your payees as a recipient, you will not need to add this information every time you create a one-time payment.

CREATING A RECIPIENT

To create a new Recipient, navigate to Payments, Add and manage recipients and click **Add Recipient**.

Create One Time	Create from Templates	Pending	Manage Templates	Manage Recipients	Search	Wire Memo	Help
Manage Re	ecipients						🖨 Print
View and edit existing	recipient information or set u	p profiles to p	ay new recipients.				
By Profile Name	Search recipients				Search	Advanced Search	Add Recipient

Select whether the recipient profile is for an individual or a business then click **Continue**.

(1)	2	3
Add recipient information	Set up recipient for payments	Review and complete profi
What type of recipient is this? ⑦ Business Individual		
Recipient Profile Name		
Email (Optional)		
Phone Number (Optional)		
		Continue

Select the destination and payment type.

o	(2)	3
Add recipient information	Set up recipient for payments	s Review and complete profile
/here will you send payments fo	or this recipient?	
Select Destination		
Canada	•	

Fill in the recipient's name, email address, notification language and then give the account a nickname and click **Continue**. The nickname is used to easily locate your recipient when performing a search.

Recipient Name		
Recipient Email Address		
Notification Language English	•	
lease give this account a nickname for your future refe	erence. (?)	
lease give this account a nickname for your future refe Account Nickname	vrence. (?)	
	srence. ⑦	

If approvals for recipient set up are required, the recipient status will show as Entered next to the payment type. You will need approval from another user before you are able to send any payments to this recipient.

Test			
Business profile Payment Accounts	& -		
Canada(1)	United States(0)	International(0)	
Nickname Test	Payment Type : Interac e-Transfer		ENTERED

ADDING ADDITIONAL ACCOUNTS

If your recipient receives payments in multiple payment types or into multiple accounts, you can add them all under a single recipient profile. Simply click **Add Account** on the recipient's detail page and add the new payment account information then click **Continue**.

ACH Recipient 09			Actions
Business profile 🛛 - 🗞	-		
Payment Accounts			
Fayment Accounts			
Canada (0)	United States (1)	International (0)	
ACH Recipient 098001	Bank : TD Bank National Asso	Payment Type : ciation ACH	Actions
0010510			

EDITING A RECIPIENT

To edit a recipient, navigate to Payments > Add and manage recipients. Then, search and select the recipient to edit. Next, click the **Actions** menu and select **Modify**.

Canada (1)	United States (0)	International (0)	
	Payment Type : Interac e-Transfer		×Actions
			Diew Details
			(I) Deactivate
			Delete

Make the required changes to the recipient's details and click **Save**.

Please give this account a nickname for your future reference ⑦	Interac e-Transfer
Account Nickname	
Recipient Information ⑦	
Recipient Name	
Recipient Email Address	
Notification Language English	
	Cancel

DELETING A RECIPIENT

To delete a recipient, navigate to Payments, Add and manage recipients. Click Search and select the recipient to delete. Next, click the Actions menu and select Delete.

Canada (1)	United States (0)	International (0)	
	Payment Type : Interac e-Transfer		× Actions
			View Details
			(I) Deactivate
			T Delete
			M Delete
 Recipient History 	- Information		Modify

This displays a confirmation box. To complete deleting the recipient, click 'Confirm Deletion'.

Deleting Payment Account	×
You're about to delete this payment account. Once deleted, you will no longer be able to pay edit the information.	to this account or
Cancel	confirm Deletion

IMPORTING RECIPIENTS

To import recipients using a comma separated value (.csv) file, be sure to follow the import file specifications which are highlighted below <u>Recipient Import File Specifications</u>.

To complete the import, go to Payments, Add and manage recipients and select **Import Recipients** and browse to the file you want to import.

Import Recipient	;	
File	Browse	Import Recipients

Browse to your file and then select the Import Recipients button to continue. You will be prompted to confirm the import. After the import is complete, ScotiaConnect will display a confirmation message.

Confirmation: File Accepted The import file has been uploaded. Please visit Message Centre for import summary.

To view a summary of the imported items, see the import summary from the ScotiaConnect Message Centre.

My Alerts	i	View All
Date	Alert	Priority
12/17/2018	Import Recipients Completed: Sample Recipient List Import.csv	Medium

CREATING EDI PAYMENTS

CREATING PAYMENTS FROM TEMPLATES

To create payments from your saved templates, go to **Payments** and select **Create from templates**.

Payment services
Integrated payments
Pending payments
Payment search
Add and manage recipients
Create one time
Create from templates
Manage templates

Search for the template you wish to use by entering your search criteria then clicking **Search**.

Details					
Payment Type	EFT		Account	All Accounts	*
Template ID	test		Vendor Number		
Recipient Name			Service Group	All Service Groups	~
Payment / Cross Reference Number					
Sort Order					
Sorted By	Template ID 🗸	~	~		

Next, place a checkbox beside the template(s) you would like to create payments from and click **Create Payments**.

Search resul	ts									
empl	late ID Ty	уре	Account	Recipient	Payment / Cross Reference Number	Amount	Currency	Dr/Cr	Service Group	Status
🗆 🤝 TestEf	FT E	FT	80002 12345 67	Multi (1)		\$0.00	CAD	Cr	PAYMENT GROUP 2	Ready
									Create Pay	ments

Provide the due date, the amount and payment number (if not already set in the template) and click **Continue**.

				ly Date to Se								
	Template ID	Payment Type	Account	Recipient	RA	Due/Value Date*	Amount*		Currency	Exchange Rate	Payment / Cross Reference Number*	Dr/C
2	TestEFT	EFT	80002 12345 67	McDonalds1		12/06/2022		100.00	CAD	N/A	123456	Cr

Click **Save** to finalize payment creation.

Payment Type	Account	Recipient	RA	Due/Value Date	Amount	Currency	Rate	Rate Reference	Payment / Cross Reference Number	Dr/Cr
EFT	80002 12345 67	McDonalds1		02/14/2023	\$100.00	CAD	N/A	N/A	123456	Cr
Payment Type		Credit	Count	s	I	Payables Amo	unt	Debit Counts	Receivable	s Amount
EFT			1			\$10	0.00	-		-
									Save	ancel

APPROVING OR SUBMITTING PAYMENTS

To approve (if required) and submit your payments, choose **To approve** or **To submit** on the Overview page and then click the payment type.

Create payment	Pay a bill	Create transfer	Stop payment	Create recipient
Business accounts ACCOUNT 1 (80002 \$817,521.92 USD	12345 67) - DDA		To-do list To approve (11) To submit (EFT Payments (7) Wire Payments (4)	20)

Your payments will be listed. Note the status of the payment:

- If the status is **Ready** you can submit it.
- If the status is **Entered/Approval 1/Approval 2** you must approve the payment before you can submit it.

Select the payment(s) you want to approve/submit and choose either Approve or Submit from the group action dropdown then click **Go**.

Value Date	Recipient	Reference Number	Debit Account	Amount	Currency	Service Group	Status	Action
02/13/2023	BIC2x	1861762	80002 12345 67	\$69.91	AUD	Default Wires SG	Entered	[Copy] [Modify]
01/06/2023	Sonny Grey3	1857297	80002 12345 67	\$83.12	USD	Default Wires SG	Select Action Approve	Copy] Modify]
01/06/2023	Sonny Grey3	1857300	80002 12345 67	\$83.12	USD	Default Wires SG	Delete Disable Enable	Copy] Modify]
01/03/2023	Sonny Grey3	1854828	80002 12345 67	\$83.12	USD	Default Wires SG	Submit Modify Date	Copy] Modify]
						U	Select Action	✓ Go

Summary of Actions:

<u>Approve:</u> Used to approve payments that are not yet in 'Ready' status.

<u>Delete:</u> Lets you delete a payment. This is an irreversible change and would require you to recreate the payment if done in error.

<u>Disable</u>: Deactivates the payment. This is useful if you're not going to send the payment right away and want to avoid accidentally submitting it.

Enable: Reactivates disabled payments.

Submit: Transmits Payments in 'Ready' status to Scotiabank for processing.

<u>Modify Date:</u> Allows you to modify the due date of the selected payments, useful for modifying a group of dates at once. **Note:** As this is a modification of the payment(s) you may need to reapprove the payments prior to submitting.

If there are any errors, they will show on the details page.

1	Modify Payment	Print
	Serror: Due Date cannot be backdated more than 30 days.	
	Payment Details	

All status change processes (Approve, Delete, Disable, Enable, Submit, or Modify Date) have confirmation pages showing you a summary you can verify prior to finalizing the action.

Delete Payme	ents: Rev	view & Confi	m			
Total Payable	es				Total Receivables	
Service Group	Туре	# of Payments	Currency	Total Debit	You have no receivables at this time.	
akamaigrp1	Wire	10	CAD	\$5,149,157.81 †		
† Amount is approximate approx	mate. Exact a	mount available upo	n acceptance of	foreign exchange rate		
						Cancel

Once an action has been confirmed, a PDF report will be created in the Message Centre.

Scotia	aConnect® []	Digital Banking	9			
Overview	Accounts	Payments	Reporting	Services	Administration	

EDI PAYMENT FIELD BREAKDOWN

Details of all the mandatory fields required when creating an EDI payment.

Payment Type*					
Payment Details					
Amount*	0.00	0	Payment Currency*	CAD 🗸	6
Due Date*	06/07/2016		Debit/Credit*	Cr 🗸 🚺	
Payment / Cross Reference Number		3	Trace Number		
Transaction Type	Please select		▼ 4		_
Code				This field is op only for your o	own internal
Invoice Details Option				tracking p	urposes
Originator Detail	s				
Settlement Account*	00349 00412 11 CAD KYC	8	Service Group*	Please select	✓ (9)
Agreement ID*	Please select 🔽 ወ		Currency	CAD	
Institution	002		Transit	00349	
Originator Name 1*			Originator Name 2		
Chargeback Institution / Transit / Account	002 00349 00349 00412 11				
Originator					
Recipient Inform	ation				
Recipient Name*		1			
Recipient ID		B	Vendor Number		
Address Address 1			Address 2		
Address 1					
			Address 2		
City			Address 2 Country	Canada	~
City Postal / Zip Code				Canada Please select	
Postal / Zip Code	○ Yes ⊙ No 😢	The address is EDI Pavr	Country Province / State		
	•	The address is EDI Paym	Country Province / State		
Postal / Zip Code Add to Recipient List	•	EDI Paym	Country Province / State		
Postal / Zip Code Add to Recipient List Recipient Bank I i	nformation 002 - THE BANK OF NOVA S	EDI Paym	Country Province / State		
Postal / Zip Code Add to Recipient List Recipient Bank I Institution* Account*	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients.		
Postal / Zip Code Add to Recipient List Recipient Bank I Institution* Account* Customer Use O	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients.		
Postal / Zip Code Add to Recipient List Recipient Bank I Institution* Account*	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients.		
Postal / Zip Code Add to Recipient List Recipient Bank I Institution* Account* Customer Use O	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients.		
Postal / Zip Code Add to Recipient List Recipient Bank II Institution* Account* Customer Use O Internal Memo	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients.		
Postal / Zip Code Add to Recipient List Recipient Bank I Institution* Account* Customer Use O Internal Memo Recipient Name	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients. Iransit*		
Postal / Zip Code Add to Recipient List Recipient Bank II Institution* Account* Customer Use O Internal Memo Recipient Name Recipient Email	nformation 002 - THE BANK OF NOVA S	EDI Paym SCOTIA	Country Province / State optional for ients. Iransit*		

See next page for a definition of the highlighted fields.

1 <u>Amount</u>: Enter the amount of your payment.

2 <u>Due Date</u>: Enter the date that you wish the recipient to be debited/credited.

3 <u>Payment/Cross Reference Number</u>: A number used to identify individual payments. It is recommended that this number be unique in case you need to recall or trace a specific payment.

• <u>Transaction Type Code</u>: The Transaction Type Code is a 3 letter code used to identify EDI payments. You must select the one that most accurately describes your payment.

Invoice Details Option: This option allows you to attach invoice details to your payment.
 When 'Yes' is selected you will see the following page after you click 'Continue' on the main
 One Time payment page:

ce Details						Print 🔒	
							Add Rows
Invoice Numb	er Invoice I	Date Invoice Amo	unt Discount Amount	Amount Paid	Remark 1	Remark 2	Remark 3
0							
<u> </u>							
						[

O<u>Payment Currency</u>: The currency of the payment. CAD is the only valid option for EDI payments.

Debit/Credit: This function indicates whether you will be debiting funds from your recipient's account or crediting funds to your recipient's account. Note: EDI payments are <u>credit only</u>.

③ <u>Settlement Account</u>: The account that is initiating the payment. This will also always be the chargeback account for EDI payments.

9 <u>Service Group</u>: Choose the Service Group you wish to use to send your EDI payment. Note that your Super User(s) have set up this entitlement. Once you select the Service Group, the agreement ids linked to it will become available in the Originator Details section.

<u>Agreement ID</u>: The agreement ID will populate the Originator name of your company.
 Multiple agreements can be used for companies with multiple divisions. The agreements
 that show will be based on the Settlement Account and Service Group that you select.

Recipient Name: Enter the recipient's name (or Company Name).

(2), (3) <u>Recipient ID/Add to Recipient List</u>: If you would like to use an existing recipient from your recipient list (optional) you can enter the recipient's id in this field and it will populate the recipient information for you. If this is a new recipient and you would like to add it to your recipient list (optional) please select "Yes" in the "Add to Recipient List" field.

@ <u>Recipient Institution</u>: Select the recipient's bank from the dropdown menu.

^(B)<u>Recipient Account Number</u>: The recipient's account number. The system will not allow you to save potentially invalid account numbers, but cannot determine if an account is active or closed or associated with another transit.

⁽¹⁾ <u>Recipient Transit Number</u>: The recipient's 5 digit transit number. The system will ensure that the transit is associated with the correct institution.

Customer Use Only: All payment types allow you to enter additional information as part of the payment, however, this information is NOT sent along with the other payment information. Information entered in these fields is saved along with the rest of the payment information and can be viewed in the Payment History. The fields are similar for all payment types.

^(B)<u>Attach Remittance Advice</u>: If you are subscribed to the remittance advice service you can select yes to display the remittance options. When 'Yes' is selected, the following information can be added to the payment. Note you must subscribe to the remittance advice service to use this feature.

Remittance Deta	Remittance Details								
Attach Remittance Advice	● Yes ○ No								
Advice Delivery Method*	Email 🗆 Fax 🗆 Mail								
	company@name.com								
Email Address(es)*		Email Subject Line*	Remittance Advice From Company Name						
	(Multiple email addresses acceptable; must be separated each by semicolon)								
Fax Number(s)*		Fax Subject Line*							
	(Multiple fax numbers acceptable; must be separated each by semicolon)								
Attach Invoice Data	● Yes ○ No								

VERIFYING FILES (ONLINE PAYMENT CONTROL ONLY)

Online Payment Control is for customers who want to create payments files outside of ScotiaConnect and upload them into ScotiaConnect for approval and submission.

Online Payment Control customers should verify that their payments were loaded into ScotiaConnect successfully. Go to **Payments** then select **File Summary**. Enter a File ID and or File Date then click 'Search'.

Jei	vice Group	All Servic	e Groups		T					
File	ID									
File	Date	Date Rar	nge 🔻 06/0	1/2016	to 09/02/2	016	1			
									Search	Reset
ile	Details									
	File ID	File Date		Pending	Complete	Total	Total RA Attached	Total Payables Amount	Total Receivables Amount	Status
	▼ 0417	06/2	22/2016	0	3,703	3,703	3,693	80,354.00	0.00	Accepted
	▼ 100000284	06/1	14/2016	0	1	1	0	1.66	0.00	Accepted
	▼ 100000299	06/1	11/2016	0	1	1	0	7.66	0.00	Accepted
	Batch ID	Service Group	Payment Type	Pending	Complete	Total	Total RA Attached	Total Payables Amount	Total Receivables Amount	Status
	001	SG1	EFT	0	1	1	0	7.66	0.00	Accepted
			24/2016	0	0	0	N/A	0.00	N/A	Rejected

Note: Only payments loaded via a file will show up in File Summary.

To view the details of any file, simply click on the File Id number. All payments within the selected file will be grouped together into Batch Ids. At the bottom right of this screen you will find a drop-down menu containing all the payment actions.

Summary of Actions:

Approve: Used to approve payments that are not yet in 'Ready' status.

<u>Delete</u>: Lets you delete a payment. This is an irreversible change and would require you to recreate the payment if done in error.

<u>Disable</u>: Deactivates the payment. This is useful if you're not going to send the payment right away and want to avoid accidentally submitting it.

Enable: Reactivates disabled payments.

Submit: Transmits Payments in 'Ready' status to Scotiabank for processing.

<u>Modify Date:</u> Allows you to modify the due date of the selected payments, useful for modifying a group of dates at once. **Note:** As this is a modification of the payment(s) you may need to reapprove the payments prior to submitting.

PAYMENT SEARCH

Payment Search is used to find payments in ScotiaConnect. You can export your search results or obtain reports in one of the pre-defined formats.

Go to Payments and select Payment Search.

Overview	Accounts	Payments	Reporting	Services	Administr	ration	
Payments —							🕐 Help 🛱 Print
िङ् Create pa	yment	>	ြာ Pay a bill		>	Q Payment search	>

There are a wide variety of search criteria available. Enter the details needed to locate your payment(s) and click 'Search'

ayments Searc	h				Print 🖨 Report 🗎	Export
Details						
Report Type	Transaction Details	¥				
Payment Type	All Payment Types 🔻			Status	All Completed Statuses	Ŧ
Account	All Accounts •			Service Group	All Service Groups	Ŧ
Recipient Name				Vendor Number		
Amount		to		Debit/Credit	All 🔻	
Date	Due / Issue / Execution Date	e 🔻 Ci	urrent Day 🔹	01/02/2018 to	01/02/2018	
Batch ID				Payment / Cross Reference Number		
File ID				Originator Reference Number		
Recipient Account						
Payments with Notice of Change	All			Payments with Attached RA	All	Y
Sort Order						
Sorted By	Date	•		•	•	
	Ţ					
Export Informatio	in					
Export Format:	Excel	٣		Include Headings:	○ Yes ● No	
Date Format:	MM/dd/yyyy	Select				
					Search	Reset

You can view the payment details for any payment on this screen by clicking the Payment/Cross Reference Number.

Search resu	lts			First Previous Next Li	ast Item:	1 - 4 of 4				
Date 📵	Recipient	Payment Type	RA	Payment / Cross Reference Number	Account (1)	Amount	Currency	Dr/Cr	Service Group	Status
06/07/2016	10031	EDI		111	0010-0011-1	\$6.00	CAD	Cr	10.00	Submitted
06/07/2016	100317	EDI		112	0101-011-1	\$5.00	CAD	Cr	10.00	Deleted

PAYMENT STATUS DEFINITIONS

Status	Definition
Entered/Pending	Payment has been created however requires one or more approvals before it can be submitted
Approval 1	Payment that requires more than one approval has been approved by one user
Approval 2	Payment that requires more than two approvals has been approved by two users
Ready	Payment is ready to be submitted. If no approvals are required, this is the status of a payment immediately after it is created. For a payment that requires approval, this is the status after all approvals are complete
Submitted	This is a temporary status shown only for a few seconds after a payment is submitted.
In Progress	Temporary status for a wire payment that has been submitted but not yet accepted for processing. This status is displayed for a very short period of time (usually a few seconds)
Sent	Payment has been submitted to the Bank for processing. This status will be shown for several minutes while a payment is being validated. Once validation is complete the payment will change to either accepted or rejected. For wire payments, 'Sent' is the final status shown after the payment has been submitted.
Accepted	Payment has been submitted to the Bank for processing (all payments except for wire payments)
Rejected	Wire payment has been rejected by the Bank
Returned	Payment has been returned (does not apply to wire payments) by the receiving financial institution
Deleted	Payment has been deleted by a user before it was submitted
Failed	Payment imported into ScotiaConnect via the Online Payment Control or History services has failed due to missing or incorrect information. This status does not apply to payments created within ScotiaConnect
Disabled	Payment has been disabled by a user – disabled payments cannot be submitted or changed until they are enabled
Enabled	Payment that was previously disabled has been enabled by a user. The payment will return to its previous status before it was disabled and can now be processed
Future Dated	Wire payment has been submitted to be processed on a future date

Cancelled	Future dated wire payment has been cancelled before the processing
	date

FOR FURTHER ASSISTANCE

Need Help?

In the footer of any page in ScotiaConnect, you will find a 'Help Center' link.

Privacy 🗗	Legal 🖒	Security 🗗	Contact Us	Help Centre 🗹	

Clicking that link will take you to a resource page with documents, videos, webinars and guided tutorials. There is also a knowledge base of Frequently Asked Questions.

Technical Helpdesk - Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

- 1-800-265-5613 Toll-free number within North America
- 1-416-288-4600 Local Toronto area customers
- 1-800-463-7777 pour le service en français
- Email: <u>hd.ccebs@scotiabank.com</u>. Your email will be answered within 24-48 business hours.

If you have any questions about the content of this guide email us at: gtb.training@scotiabank.com

APPENDIX A: RECIPIENT IMPORT FILE SPECIFICATIONS

All fields are separated by a comma. For the format column X indicates fields that use alphanumeric characters and 9 indicates fields that only accept numbers. The value in parentheses is the maximum number of characters that can be used for each field.

Customer Recipient Import File

Import File Size: must be below the system defined limit (system configurable i.e. 10mb). File Extension: must be '.csv', edit with a text editor (Excel will change the format of certain fields) First row must be a header row which must contain following header elements - PayeeRef, PayeeName

Header / Field Name	Format	Presence	Comments
PayeeRef	X(10)	Mandatory	Recipient ID / Account Nickname
PayeeName	X(30)	Mandatory	Recipient Name
DefaultType	X(3)	Mandatory	Payment Type, must be one of the following valid values:EFT, ACH, Wire

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InstitutionCode	X(11)	Optional: EFT Mandatory:	Institution code or ABA Number or SWIFT/BIC
		Wire/ACH	Institution Code is a 3-digit number
			ABA Number is a 9-digit number
			SWIFT/BIC is 8 or 11 characters
			Mandatory field if DefaultType = Wire or ACH
Transit	9(5)	Optional	Branch Transit Number
Account	9(17)	Mandatory	Bank Account Number
PayeeAddress1	X(30)	Optional: EFT	Recipient Address Line 1
		Mandatory:	
		Wire/ACH	Optional field if DefaultType = EFT
			Mandatory field if DefaultType = Wire or ACH
PayeeAddress2	X(30)	Optional	Recipient Address Line 2
PayeeAddress3	X(30)	Optional	Recipient City
ProvState	X(2)	Optional	Recipient Province/State
			Must be a valid ISO Code for (USA) State or (Canada)
			Province
Country	X(2)	Mandatory	Recipient Country
			Must be a valid ISO Code
PostalCode	X(30)	Optional	Recipient Postal Code / Zip Code
PayeeContact	X(30)	Optional	Contact Name
PayeePhone	X(20)	Optional	Contact Phone Number
PayeeFax	9(10)	Optional	Contact Fax Number
PayeeEmail	X(30)	Optional	Contact Email Address
PayeeEmailSubjectLine	X(97)	Optional	Email Subject Line
			Can be used if subscribed to Remittance Advice
			service
PayeeFaxRecipient	X(30)	Optional	Fax Subject Line
			Can be used if subscribed to Remittance Advice
10.4.4	>(/25)		service
IBAN	X(35)	Optional	IBAN
			Applicable for Wire payment. IBAN is required for some countries
DesisiontDeskNews	V/2F)	Ontional	
RecipientBankName	X(35)	Optional	Recipient Bank Name
			Applicable for Wire payment
RecipientBankAddress1	X(30)	Optional	Recipient Bank Address Line 1
			Applicable for Wire payment
RecipientBankAddress2	X(30)	Optional	Recipient Bank Address Line 2
			Applicable for Wire payment
RecipientBankCity	X(30)	Optional	Recipient Bank City
- I			Applicable for Wire payment

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RecipientBankProvince	X(2)	Optional	Recipient Bank Province/State
			Applicable for Wire payment Must be a valid ISO Code for (USA) State or (Canada) Province
RecipientBankPostalCode	X(30)	Optional	Recipient Bank Postal Code/Zip Code
			Applicable for Wire payment
RecipientBankCountry	X(2)	Mandatory for Wire	Recipient Bank Country
			Applicable for Wire payment Must be a valid ISO Code Mandatory field if DefaultType = Wire

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